

Config Service Ticket Order Form

Fax: +49 (0)2405-49936-963

Surname, first name: _____

Company: _____

Road: _____

ZIP code and town: _____

Telephone/fax: _____

E-mail: _____

Invoicing address: _____

VAT ID number: _____

- | | |
|---|--------------------------------|
| <input type="checkbox"/> 1 config service ticket | Euro 60.00 (excl. VAT) |
| <input type="checkbox"/> 5 config service tickets | Euro 280.00 (excl. VAT) |
| <input type="checkbox"/> 10 config service tickets | Euro 530.00 (excl. VAT) |

The ticket invoice including VAT will be sent to you immediately by e-mail.
Ticket numbers will be communicated to you by post and by e-mail after payment and are 2 years valid.
The LANCOM Systems GmbH General Terms and Conditions of Business apply.

One ticket is charged per question and per hour or part thereof. A support ticket provides you with the following services:

- Direct calling with call back and guaranteed reaction times
- Conceptualization of solution scenarios
- Creation of configurations and remote support

Not included is the configuration of the LAN or PBX systems.

Service times: Monday to Friday, 9:00 am to 5:00 pm (CET)