Welcome to the myLANCOM Firewall License Portal

As a myLANCOM user, you benefit from an improved overview and effortless management of the licenses you purchased for your LANCOM R&S[®]Unified Firewalls in our new self-service portal: The myLANCOM Firewall License Portal conveniently summarizes the license status of your LANCOM R&S[®]Unified Firewalls. Activate the license for a new device, renew expired or soon-to-expire licenses, or generate new license files with the current LCOS FX software version!

Set up your access with just a few clicks!

Login to your myLANCOM portal account.

Note: If you are an employee of a LANcommunity partner and use a LANcommunity partner portal login, you will automatically be redirected to the LANcommunity homepage. In this case, please use the following URL to access the myLANCOM start page:

https://www.lancom-systems.com/mylancom/

Klick on the tile "myLANCOM Firewall License Portal".

On the tile "myLANCOM Firewall License Portal", click the "**Register now**" button and follow the instructions.





First steps in the myLANCOM Firewall License Portal

- > Access the portal by means of the tile in your myLANCOM area. From your myLANCOM start page, use the tile named "myLANCOM Firewall License Portal" to access the portal.
- > There you will find the views "My Customers", "Devices", "Licenses", and "Downloads".
- > After successfully logging in, the first thing you will see are any licenses that you have entered into the license portal and that are due to expire within the next 30 days.

View: "My Customers"

- > First, go to the "My Customers" view to create a customer with the "Create new customer" button.
- > You can add new devices or assign existing, previously licensed devices to your customer by using the "Action" button, clicking on "Device view" and entering the serial number and license number.

Proc	lucts Solution:	5 How to	buy Servi	ce & Support	Company	myLANCOM	5	ECURE. N	ETWORK
LANC	OM > myLANCOM > Lice	nses manageme	nt >					🕞 myLANG	OM logout
Му	customers D	evices L	icences D	ownloads					
Customer	Devices	Country	Postcode	City	Address	E-mail	Phone number		Action
rankfurter Servicecenter	6	DE	60306	Frankfurt a.M.	Potsdamer Ring 13	lizenzen@muster- systemhaus.de	% 069/111555-9	'n	≡
Autotechnik GmbH	1	DE	50567	Köln	Ulrichgasse 16b	lizenzen@muster- systemhaus.de	\$ 0221/4488521	'n	≡
.ogistikpartner GmbH	1	DE	10115	Berlin	Lindenallee 4	lizenzen@muster- systemhaus.de	\$ 030/6357457-1	'n	Ξ
Rechtsanwalt Pfaff	2	DE	52382	Niederzier	Musterallee 7	lizenzen@muster- systemhaus.de	\$ 02428/123987	'n	Ξ
		DE	52146	Würselen	Musterstraße 1a	lizenzen@muster-	\$ 02405/49936-0	Ň	=



View: "Devices"

- > The customer must exist in the system for one or more devices to be assigned to them, so you first have to create a customer data record as described above.
- > The "Devices" view summarizes the license status of the devices and allows you to assign new devices to an available customer.
- > Use the "Action" button to edit the device and, for example, extend a license or change the LCOS FX version of the license file.

LANCOM Systems	Downl	oads Techno	logy References	Publications Training Events	Careers Newsroom	Q DE <u>EN</u>
Products Solutions Hov	v to buy Service	& Support	Company myl	ANCOM 🔗	SECURE. NE	TWORKS.
LANCOM > myLANCOM > Licenses manag	gement >				🕞 myLANCO)M logout
My customers Devices	Licences Dow	nloads				
Device	Serial no	Lic.	Purchase date	Customer	1	Action
LANCOM R&S® Unified Firewall UF-100	135160000000	☐ 1 14.07.2020	24.12.2018	Frankfurter Servicecenter MeinKunde-0005 DE-60306 Frankfurt a.M.		=
LANCOM R&S® Unified Firewall UF-100	135160000000	☐ 1 14.07.2020	20.12.2019	Frankfurter Servicecenter Meinkunde-0005 DE-60306 Frankfurt a.M.		=
LANCOM R&S® Unified Firewall UF-100	135180000000	☐ 1 13.07.2020	22.01.2020	Frankfurter Servicecenter MeinKunde-0005 DE-60306 Frankfurt a.M.		=
LANCOM R&S® Unified Firewall UF-100	135180000000	☐ 1 13.07.2020	06.12.2017	Logistikpartner GmbH MeinKunde-0003 DE-10115 Berlin		=
LANCOM R&S® Unified Firewall UF-200	135170001000	☐ 1 14.07.2020	02.09.2015	Frankfurter Servicecenter MeinKunde-0005 DE-60306 Frankfurt a.M.		≡
LANCOM R&S® Unified Firewall UF-200	135170001000	☐ 1 13.07.2020	20.12.2019	Logistikpartner GmbH Meinkunde-0003 DE-10115 Berlin		≡
						Add device



View: "Licenses"

- > Using the button at the top right-hand of the table, you can filter for expired, soon to expire, active, and all licenses.
- > Use the "Action" button to extend licenses, change the LCOS FX version of the license file, download the license file again, or add a new license.
- > The **"Hardware Status"** column shows whether the device corresponding to the license is still supported ("normal operation") and whether an extension to the term of the license can be purchased.

		LANCOM Systems	Dowr	nloads Technology	References Publication	ns Training	Events Careers New	vsroom 🔍 DE <u>I</u>
		Products Solutions How	to buy Servic	e & Support Com	npany myLANCOM	ත	SECU	RE. NETWORK
	LANCOM > myLANCOM > Licenses management >						∋	myLANCOM logout
_	My customers Devices Licences Downloads							
							All	~
Ехр	ire date	Device	Serial no	License	License no.	Version	Customer	Action
	16.01.2020	LANCOM R&S® Unified Firewall UF-300	142160000000	UF-300 Full License	0FF0-D8E6-D8E6-D8E6	9.8	Rechtsanwalt Pfaff MeinKunde-0002 DE-52382 Niederzier	Ξ
	07.03.2020	LANCOM R&S® Unified Firewall UF-100	135160000000	UF-1xx Full License	0FF0-7513-7513-7513	9.8	Frankfurter Servicecenter MeinKunde-0005 DE-60306 Frankfurt a.M.	Ξ
□	01.10.2021	LANCOM R&S® Unified Firewall UF-500	255150000000	UF-500 Full License	0FF0-AAD9-AAD9-AAD9	9.6	Frankfurter Servicecenter MeinKunde-0005 DE-60306 Frankfurt a.M.	≡
	25.10.2021	LANCOM R&S® Unified Firewall UF-300	142150000000	UF-300 Full License	0FF0-51C5-51C5-51C5	9.8	Autotechnik GmbH MeinKunde-0004 DE-50567 Köln	Ξ
	06.02.2022	LANCOM R&S® Unified Firewall UF-50	135150001000	UF50 Basic License	0FF0-6F0E-6F0E-6F0E	9.8	Bäckerei Meier MeinKunde-0001 DE-52146 Würselen	Ξ
	02.05.2022	LANCOM R&S® Unified Firewall UF-100	135180000000	UF-1xx Full License	0FF0-7513-7513-7513	9.8	Frankfurter Servicecenter MeinKunde-0005 DE-60306 Frankfurt a.M.	Ξ
	22.04.2024	LANCOM R&S® Unified Firewall UF-200	135180000000	UF-2xx Full License	0FF0-D8E6-D8E6-D8E6	9.6	Logistikpartner GmbH MeinKunde-0003 DE-10115 Berlin	Ξ

If you need further support, please contact our sales hotline by phone under: +49 (0)2405 49 93 6 -222 or send an e-mail to sales@lancom.eu.



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