

# LANCOM Next Business Day Replacement Option

Advance replacement on the next business day for enterprise switches

## LANCOM Service **Next Business Day Replacement**

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The LANCOM Next Business Day Replacement Option provides you with the best possible protection for your network: As an extension of the LANCOM Limited Lifetime Warranty, you can reduce downtime to an absolute minimum in the event of a defect in your enterprise switch thanks to advance replacement including delivery on the next business day. This means that you benefit from the lowest downtimes and highest operational reliability.

- Service option for LANCOM switches of the XS series and the GS-4500 series within the EU
- Shorter downtimes due to next business day replacement including delivery in the event of a hardware defect
- When operating several LANCOM switches as a stack network, one option is required for each individual device
- Term during the warranty period of the LANCOM Limited Lifetime Warranty

# LANCOM Next Business Day Replacement Option

## **Upgrade for LANCOM switches with LANCOM Limited Lifetime Warranty**

The enterprise switches of the XS and GS-4500 series are covered ex factory by the LANCOM Limited Lifetime Warranty. The LANCOM Next Business Day Replacement Option additionally offers you minimum waiting times for a replacement device within this warranty period, making it the perfect complement.

## **Advance replacement including delivery on the next business day**

With the LANCOM Next Business Day Replacement Option you benefit from advance replacement including delivery on the next business day (Monday to Friday) within the EU. By delivering a replacement device at short notice, you reduce downtime to a minimum and your network is fully operational again within a very short time.

## **Plannable future-proofing**

During warranty period of the LANCOM Limited Lifetime Warranty, you secure your LANCOM switch for the long-term with the

LANCOM Next Business Day Replacement Option until the End of Life status of the device (max. 10 years).

## **Scope of validity**

LANCOM Systems offers the LANCOM Next Business Day Replacement Option for metropolitan areas within the EU (excluding islands). For information about the terms and conditions in your country, please contact your local distributor.

For suitable products for the [Next Business Day Replacement Option](#), please refer to the table on the product website.

## **Conditions**

- The registration can take place at any time within the warranty period
- The LANCOM switch which is to be covered by the option must be fully functional and free of problems at the time when the option is registered
- The option is bound to a specific device (serial number), is not transferable, and is only valid for the first purchaser of the device
- When operating several LANCOM switches as a stack network, one option is required for each individual device
- For further information on warranty conditions, please refer to the [General Warranty Conditions](#)

# LANCOM Next Business Day Replacement Option

## Advance replacement conditions

- If your LANCOM device fails, you will receive a replacement on the next working day (Monday to Friday, applies to metropolitan areas within the EU (excluding islands)) after notification only via telephone (+49 (0) 2405 / 49 93 6-210).
- LANCOM will have the defective device picked up by a courier service. Shipping is free of charge for you.
- A advance replacement to the next business day is only possible if the notification is reported by telephone on a business day (monday to friday) and the report and the dispatch of the replacement device does not fall on a public holiday (Registration until 2 p.m.).
- Parcels cannot be sent on the following days:  
**Fixed days per year:** Jan 1st New Year's Day, May 1st Labor Day, Oct 3rd German Unification Day, Nov 1st All Saints' Day, Dec 24th Christmas Eve, Dec 25th 1st Christmas Day, Dec 26th 2nd Christmas Day, Dec 31st New Year's Eve  
**Variable days:** Rose Monday, Good Friday, Easter Monday, Ascension Day, Whit Monday, Corpus Christi

## Procurement

The LANCOM Next Business Day Replacement Option can be procured via the distribution and our resellers.

The option can be easily [registered online](#).

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### Item numbers

Next Business Day Replacement Option L	61321
Next Business Day Replacement Option XL	61323