

LANCOM Management Cloud

User Roles and Rights

The LANCOM Management Cloud has a roles- and rights system. This allows users with different rights to operate the LANCOM Management Cloud. The different user roles and rights are explained in this document. They are based on the organizational and project level.

Role at organisational level

> Organization administrator

At the organizational level, only the role of the organization administrator exists. The organization administrator can create several projects for his organization and manage the organization. Once he has created a project, he is assigned the role of a project administrator in it. The organization administrator is usually an employee of the LANCOM partner.

Roles at project level

> Project administrator

The project administrator has all rights within the corresponding project. In addition to the rights of the project member, he has the right to invite and manage new project observers, members, and administrators. He has the right to remove other project administrators from the project without their consent. There must be at least one project administrator in each project. A project administrator is usually an employee of the partner, but it is also conceivable that an employee of the end customer works as project administrator.

> Technical administrator

The technical administrator can configure location, network, and device details. In contrast to the project administrator, however, the technical administrator is not allowed to manage or invite new users and cannot modify project information.

> Project member

The project member may manage and monitor devices. He can create, roll out and remove sites. This user role does not have a log view of the project management and project properties cannot be customized, including user management. Add-ins can be viewed but not created.

> Rollout wizard

The rollout wizard can use the LMC rollout app to add devices to the project and read device information.

> Project observer

The project observer has no management rights whatsoever but only read access to device and project specifications. Device and project logs cannot be viewed.