



## LANCOM Warranty Advanced Option

Advance replacement and warranty extension



With the LANCOM Warranty Advanced Option you reduce network downtimes to a minimum. Due to the included advance replacement you receive a substitute device until the next working day. In addition, we guarantee free-of-charge software maintenance via security updates until the option expires and you extend the three-year manufacturer warranty to five years. This way you benefit from advantages such as free-of-charge processing of repairs and the LANCOM service for two further years.

- › Shorter downtimes due to advance replacement to the next working day
- › Extension of the manufacturer warranty of a LANCOM device from 3 to 5 years\*
- › Free-of-charge processing of repairs until the end of the option
- › Guaranteed software maintenance\*\* via security updates until the end of the option (2 further years than without this option)
- › Registration of the option within the first three months after purchase of the LANCOM device
- › Available as S, M, L, and XL option, depending on the device type

\* Only applies for devices with a regular warranty of 3 years

\*\* At [www.lancom-systems.com/lifecycle](http://www.lancom-systems.com/lifecycle) you will find an illustration on our software maintenance based on the product lifecycle.

# LANCOM Warranty Advanced Option

## More warranty

With the LANCOM Warranty Advanced Option you benefit for two additional years from the free-of-charge repair processing.

## Shorter downtimes

With advanced replacement to the next working day you prevent longer network downtimes and can continue all network services as soon as possible.

## Maximum planning security

Plan ahead with the LANCOM Warranty Basic Option and your devices are optimally safeguarded.

## Procurement

The LANCOM Warranty Advanced Option can be procured via the distribution and our resellers. The option can be easily registered online.

## Conditions

- › The option can be activated once per device
- › The option has to be activated within the first three months after purchase of the LANCOM device
- › Advanced replacement by the next working day only possible if reported Monday till Friday before 2 pm

## Scope of validity:

Excluded are all LANCOM unmanaged switches, AirLancer products, and accessories. LANCOM Systems offers the LANCOM Warranty Advanced Option in the EU\*.

For information about the terms and conditions in your country, please contact your local distributor.

\* except islands

## Advance replacement

If your LANCOM device fails, you will receive a replacement on the next working day\*. LANCOM will have the defective device picked up by a courier service. Shipping is free of charge\*\*.

\* Applies only to metropolitan areas

\*\* except islands

Service categories*	
LANCOM Warranty Advanced Option S	Service category S: All devices with CPE housing, all managed switches with up to 26 ports, and LANCOM R&S®Unified Firewall UF-50, UF-100 and UF-200
LANCOM Warranty Advanced Option M	Service category M: All devices with IAP housing, 190x-series, all managed switches with 28 ports, and LANCOM R&S®Unified Firewall UF-300
LANCOM Warranty Advanced Option L	Service category L: All devices with OAP housing, LANCOM WLC-1000, LANCOM ISG-1000, all managed switches with more than 28 ports, and LANCOM R&S®Unified Firewall UF-500
LANCOM Warranty Advanced Option XL	Service category XL: LANCOM ISG-4000, and LANCOM R&S®Unified Firewall UF-900
Item numbers	
LANCOM Warranty Advanced Option S	10715
LANCOM Warranty Advanced Option M	10716
LANCOM Warranty Advanced Option L	10717
LANCOM Warranty Advanced Option XL	10718

\* The service category of each LANCOM device can be found in the LANCOM price list.