



LANCOM Limited Lifetime Warranty

Maximum warranty for LANCOM enterprise switches

The LANCOM Limited Lifetime Warranty (LLW) reliably secures the operation of your high-performance switches in the enterprise environment. You benefit from this warranty in several ways:

- › Included at no hidden cost directly with the purchase of an XS- and GS-45xx series enterprise switch
- › Hardware warranty until the ‚End of Life‘ status (EoL) of the device (maximum 10 years, details see [Software Lifecycle Management](#))
- › Guaranteed security updates up to EoL status
- › In the event of service, fast and uncomplicated processing through free repairs within the Limited Lifetime Warranty
- › Wide choice for the perfect match: Minimal downtime with next-business-day delivery of a replacement device as advance replacement (VAT) with the LANCOM [Next Business Day Replacement Option](#), and the LANCOM Service Packs in the variants [24/7](#) oder [10/5](#)
- › Validity area within the EU*

* Outside the EU only warranty. For more information, please see our [warranty conditions](#).

LANCOM Limited Lifetime Warranty

| Scope of the Limited Lifetime Warranty (LLW) | |
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| Prerequisite for Limited Lifetime Warranty | Valid for all LANCOM enterprise switches of the XS- and GS-45xx series purchased through a LANcommunity partner . The Limited Lifetime Warranty is for the original purchaser of the device and is valid within the EU. For details, please refer to the General Warranty Conditions |
| Feature updates | Up to two years after End of Sale |
| Security updates | Until End of Life |
| Switch device warranty (no accessories) | Until End of Life (max. 10 years) |
| Power supply warranty | Until End of Life (max. 10 years) |
| Fan warranty | Until End of Life (max. 10 years) |
| Manufacturer support | Included for LANcommunity partners . Paid support options available for end customers. |
| Manufacturer service | Paid delivery of a replacement unit as advance replacement (VAT) available on the next business day within the EU for the respective option term: > LANCOM Next Business Day Replacement Option > LANCOM Service Pack 24/7 > LANCOM Service Pack 10/5 |

Definitions:

End of Sale (EoS): Day of the official sales stop of the product by LANCOM.

End of Life (EoL): End of Sale + 5 years

You can find further information about our Software Lifecycle Management on our website

<https://www.lancom-systems.com/lifecycle>.

There you will also find an illustrative graphic that shows you our software maintenance based on the product life cycle.